

## Lifetime Warranty

Our unprecedented lifetime warranty covers the failure of wire or clasp, and defective beads. Normal wear and tear on the parts, loss of parts, and shipping charges are not covered under this warranty. Bracelets can only be restrung at their original size for warranty repairs.


## Items that have been engraved can not be returned for refund or exchange.

## Perfect Fit Guarantee

We want your bracelet to fit perfectly, so in the event you have ordered a size that is too big or too small, we will resize the bracelet for free within the first 30 days (shipping and added length is not included). Added length is \$2.00 per 1/2".

## Resizing Service

For children who have outgrown their bracelet, customers can take advantage of our Resizing Service. Please go online at: [www.1stcommunions.com/information/bracelet-resizing.html](http://www.1stcommunions.com/information/bracelet-resizing.html)

Please cut here & return bottom portion with your package. 

# Return & Exchange Form

Questions? Call 1-800-791-9001 from 9:00 am - 3:00 pm MST

## ▼ Start Here

1. Tell us your order number: \_\_\_\_\_

### 2. Confirm Your Request Below

Please check the appropriate boxes and initial if necessary.

**Refund** in the form of original payment

**Exchange**

a. Describe what you would like to have done:

\_\_\_\_\_  
\_\_\_\_\_

b. You will need to pay for shipping back to you

Please indicate your preference below:

- Priority Mail, \$6.95  
*You should receive it back in 5-7 business days.*
- FedEx 3-Day, Standard Rates Apply
- FedEx 2-Day, Standard Rates Apply
- FedEx Overnight, Standard Rates Apply
- International USPS Priority Mail, \$25.00

c. You may need to pay for additional length

Added length or lost beads are \$2.00 per half inch.

d. Form of Payment

- Charge My Credit Card on File  
\_\_\_\_\_ (initial) Yes, I authorize you to charge my credit card for above changes & shipping.
- Money Order Enclosed  
Must be made **payable to R. Vicenzi, Inc.**

3. We need some information from you, please input the following information:

Your Name: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Alt. Phone Number: (optional) \_\_\_\_\_

Return Address: (for exchanges only)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_


4. Package Carefully

The best packaging practices are to package your item(s) in a bubble envelope or small box to prevent damage to the item during shipping.

5. Ship

Cut out the label below and tape it to your package.

**Return Label**

Cut & fasten this label securely to your package. 

FROM:

SHIP TO:

**R. Vicenzi, Inc.**  
**1304 N Redwood Rd, Suite 53**  
**Saratoga Springs, UT 84043**